Takaful Malaysia Waives Assessment Fee For Properties Damaged In Floods

CYBERJAYA, Nov 9 (Bernama) -- Kumpulan Takaful Malaysia on Tuesday announced that it will waive the fee for assessing damage to properties in the floods in northern states.

"If you have a claim for about RM3,000, you have to pay RM200 as evaluation fee," said managing director Datuk Mohamed Hassan Kamil to reporters.

Besides the fee waiver, flood victims would get 100 per cent coverage from the first ringgit for all the damage caused by the floods, he said.

Mohamed Hassan however said they have yet to get the number of victims whose properties were damaged by the floods.

Takaful Malaysia has a customer base of about 25,000.

"At the moment, we don’t have the actual number of evacuees covered by the takaful scheme because floods are still occurring and evacuees sheltered at relief centres cannot return home as yet to assess the damage," he said.

Mohamed Hassan said Takaful Malaysia would send a team over the weekend to flood-stricken states over the weekend to assist in the assessment and had established a special centre for the purpose.

"We’ve contacted state governments in flood-hit states to inform our customers to approach us to help assess the damage and we will help out in processing the claims," he said.

Mohamed Hassan also said Takaful Malaysia would also do away with the requirement to lodge police reports for insurance claims.

"Our staffs will do the evaluation. Victims can call local branches in the states to make sure everything is taken care of.

"We’ve a panel of valuers to assess the damage. They will be at the site to evaluate the damage and do a proper assessment of damaged properties," he added.

Meanwhile, a Takaful Malaysia spokesman said the company would make a detailed announcement Wednesday on the facilities and assistance provided for flood victims.

-- BERNAMA