

**1) INTRODUCTION**

- i. The terms & conditions stated herein (“T&C”) shall govern the Windscreen Repair Campaign (“Campaign”) which is organised by Syarikat Takaful Malaysia Am Berhad [Company No. 201701032316 (1246486-D)] (hereinafter referred to as “Takaful Malaysia”, “We”, “Us” or “Our”).
- ii. The purpose of this Campaign is to encourage the repair of windscreens for a sustainable environment.

**2) CAMPAIGN PERIOD**

- i. This Campaign commences on 01 March 2024 at 08:30 AM Malaysia Time (“MYT”) and ends on 30<sup>th</sup> June 2024 at 05:30 PM MYT (“Campaign Period”).
- ii. Claim submission received outside this Campaign Period will be disqualified and deemed ineligible for consideration for the Reward (as defined below).

**3) ELIGIBILITY**

- i. This Campaign is open to all Malaysia citizens holding an active Takaful *myMotor* - Private Car certificate with add-on windscreen cover (the “Participant”).
- ii. The covered vehicle must have sustained windscreen damage due to bullseye break, half-moon crack, star-break crack, chip and/or floater crack.
- iii. Members of the Campaign organising team, repairer, the jury panel, including their immediate family members, are not eligible to participate in this Campaign.
- iv. The Participant is entitled for one-time participation in the Campaign during the Campaign Period.

**4) CAMPAIGN MECHANICS**

- i. The windscreen repair claim must be submitted within the Campaign Period.
- ii. During the Campaign Period, the Participant may proceed to send the covered vehicle to any of the following panel workshops to proceed with the windscreen repair claim;
  - a. Mobile Windscreen Sdn Bhd;
  - b. Nanmar Motor Service Sdn Bhd;
  - c. Dr Cermin Sdn Bhd; or
  - d. Dr Windscreen Sdn Bhd.Only claim submissions from the above-stated panel workshop is eligible for the Campaign.
- iii. Takaful Malaysia has the final say on whether to repair or to replace the damaged glass.
- iv. Repair of windscreen is eligible to damages due to bullseye break, half-moon crack, star-break crack, combination crack, edge crack, stress crack, chip and/or floater crack.
- v. The first thirty (30) Participants (the “Eligible Participant”) with genuine windscreen repair claim will be entitled for the reward.
- vi. The selection of the Eligible Participant will be based on the claim submission date and time, not the date of windscreen damage.
- vii. Takaful Malaysia has the right to deny the Participant from participating in the Campaign.

**5) REWARD**

- i. The Eligible Participant with genuine windscreen repair claim will be rewarded with Ringgit Malaysia Fifty (RM50) only AEON voucher (the “Voucher”).
- ii. Each Eligible Participant shall be solely responsible for the redemption/usage of the Voucher. Takaful Malaysia shall not be held liable or be required to offer replacement and/or compensation of the Voucher for any:
  - (a) unused or expired Voucher;
  - (b) losses or damages suffered by the Eligible Participant resulting from their breach of the terms and conditions of the Voucher;
  - (c) alteration made to the Voucher; and
  - (d) inability to redeem/use the Voucher due to unforeseen circumstances.
- iii. The Participants must provide their details, including their full name and mobile number to Takaful Malaysia panel windscreen repairer during the submission of the claim.
- iv. The Customer Service Unit of Takaful Malaysia will contact the Eligible Participant to confirm the correspondence address prior to Voucher delivery. The Voucher will be delivered by courier to the Eligible Participant within thirty (30) working days after the end of the Campaign Period.
- iv. Eligible Participants are responsible for any and all taxes payable as a result of the Reward (if applicable).
- v. The Voucher will only be delivered to each Eligible Participant ONCE after the Campaign Period. Any failure by the Eligible Participant to accept or receive the delivery of the Voucher will not be reimbursed and non-transferable or redeemable by cash or any other products or services offered by Takaful Malaysia.

**6. GENERAL TERMS & CONDITIONS**

By participating in this Campaign, the Participants:

- i. agree to be bound by the Terms & Conditions;
- ii. agree that all records of transactions captured by Takaful Malaysia’s system within the Campaign Period are based on the Malaysia date and time shall be deemed as accurate and conclusive;
- iii. agree that Takaful Malaysia’s decision on all matters relating to this Campaign shall be final and binding on all the Participants. Any subsequent protests, enquiries, appeal or correspondence will not be entertained;
- iv. consent for Takaful Malaysia to disclose their particulars to the third party service provider(s)/authorised supplier(s), including but not limited to its vendors, suppliers, advertising and promotion agencies engaged by Takaful Malaysia to contact them during and after the Campaign and for the purposes related to the Campaign including the delivery of the Voucher;

- v. authorise Takaful Malaysia to publish their names, photos taken or other information provided by him/her for current and future advertising and publicity purposes in any advertising or publicity material relating to the Campaign without any compensation; and
- vi. shall not be entitled to claim for and waive any rights to any compensation against Takaful Malaysia nor any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Takaful Malaysia for this Campaign) for any and all loss and damage suffered or incurred by his/her participation in the Campaign whether as a direct or indirect result of the act of amendments, termination or suspension of the Campaign.

#### 7. TAKAFUL MALAYSIA'S PRIVACY NOTICE

- i. By participating in the Campaign, the Participants agree and consent to allow their personal data to be collected, processed and used by Takaful Malaysia in accordance with Takaful Malaysia's Privacy Notice, which can be viewed at [www.takafulmalaysia.com.my](http://www.takafulmalaysia.com.my) ("Takaful Malaysia's Privacy Notice").
- ii. In addition, and without prejudice to the terms in the Takaful Malaysia's Privacy Notice, subject to Participants' instruction in writing to Takaful Malaysia by emailing to [csu@takaful-malaysia.com.my](mailto:csu@takaful-malaysia.com.my) restricting disclosure (if any) for the purposes of marketing activities, Participants agree and consent to their personal data or information being collected, processed and used by Takaful Malaysia for:
  - a) the purposes of the Campaign; and
  - b) marketing and promotional activities conducted in such a manner deemed appropriate by Takaful Malaysia in any media, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet, without further express consent from the Participants. Marketing and promotion activities include but are not limited to the use and/or publication of any details provided in and/or in connection to the entries, interview material, as well as responses and related photographs. In this regard, each Participants agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of Takaful Malaysia in relation to the Campaign.

#### 8. MISCELLANEOUS

- i. Takaful Malaysia reserves the right to:
  - a) disqualify any Participants at its sole discretion from participating in the Campaign; and
  - b) withdraw/cancel, suspend, extend or terminate the Campaign earlier in whole or in part, and/or to vary, supplement, add, delete, modify or amend the terms and conditions herein, wholly or in part, at its sole discretion, by way of posting on [www.takaful-malaysia.com.my](http://www.takaful-malaysia.com.my), or in other methods which Takaful Malaysia deems practical, by giving reasonable prior notice to the Participants on such addition, deletion or amendment of the Terms & Conditions or termination of the Campaign.
- ii. Takaful Malaysia and any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Takaful Malaysia for the purposes of the Campaign) shall not be liable and responsible for any direct, indirect, special or consequential loss, damage or injury in any manner whatsoever suffered or caused by Participants (including but not limited to, loss of income, profits or goodwill) arising from or in connection with the Campaign and/or use of the Reward(s); and any default of its obligation under the Campaign due to any force majeure event which include but not limited to acts of God, war, riot, lockout, industrial action, fire, flood, drought, storm, or any event beyond the reasonable control of Takaful Malaysia.
- iii. The Terms & Conditions shall be governed by and construed in accordance with the Laws of Malaysia, and the Participants agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
- iv. The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms & Conditions of the Campaign.

For further enquiries please contact Takaful Malaysia Tele Bantuan at 1-800-888-788.