



CORPORATE PROFILE



► About Us

Takaful Malaysia was incorporated on 29 November 1984. The company separated its composite license into two in 2018 with Takaful Malaysia Keluarga as the holding company, which owns 100% of Takaful Malaysia Am.

29 NOVEMBER 1984

Date of incorporation followed by the commencement of operations on 22 July 1985.

19 OCTOBER 1995

After slightly more than a decade of operations, the Company was converted into a public limited company.

30 JULY 1996

Listing on the Main Board (now known as 'Main Market') of Bursa Malaysia Securities Berhad.

► Our Mission

We aim to exceed customer's expectations through:

- **OPERATIONAL EXCELLENCE**
- **TECHNOLOGY DRIVEN CAPABILITIES**
- **PRODUCT INNOVATION**
- **PERFORMANCE ORIENTED CULTURE**

whilst delivering superior shareholder's value.

► Our Vision

We want to be
**THE PREFERRED
CHOICE FOR
INSURANCE**

► Brand Promise

**TO KEEP THE
PRESENT
SAFE AND
THE FUTURE
SECURE
FOR OUR
CUSTOMERS.**

WHO WE ARE





TABUNG HAJI
حي على الفلاح

LEMBAGA TABUNG HAJI



KWSP
EPF

KUMPULAN WANG SIMPANAN PEKERJA



KUMPULAN WANG PERSARAAN
(DIPERBADANKAN)

28.20%

12.54%

6.88%



TakaFULmalaysia

SYARIKAT TAKAFUL MALAYSIA KELUARGA BERHAD

198401019089 (131646-K)

SUBSIDIARY COMPANIES

100%



TakaFULmalaysia

SYARIKAT TAKAFUL MALAYSIA
AM BERHAD

201701032316 (1246486-D)

56.00%



P.T. SYARIKAT
TAKAFUL
Indonesia
P.T. ASURANSI TAKAFUL
KELUARGA

57.24%



takafulkeluarga
Sharia Life Insurance

P.T. ASURANSI TAKAFUL KELUARGA

Note: Report as at 30 December 2022



- 1 Graduates' Choice Of Employer To Work For In 2022 – Graduates' Choice Award
- 2 HR Asia Best Companies to Work for in Asia 2022 – Insurance (Malaysia Edition)
- 3 3 Highest Growth In Profit After Tax Over Three Years (Financial Services Sector) – The Edge Billion Ringgit Club Corporate Awards 2022

- 4 Most Outstanding Company In Malaysia (Insurance Sector Category) – Asiamoney Asia's Outstanding Companies Poll 2022
- 5 5 Malaysia Best Employer Brand Award 2022 (Insurance Category) – The World HRD Congress

2022

- Achieved a new milestone with a historical record of **RM3.33 billion in total gross contributions** and **RM500 million Profit Before Zakat and Taxation** in 2022
- Award recipient of the **Best Companies to Work for in Asia 2022 – Insurance (Malaysia Edition)** by HR Asia
- Clinched **The Edge Billion Ringgit Club 2022 - Highest Growth in Profit After Tax Over Three Years Award**
- Voted the **Most Outstanding Company in Malaysia** in the insurance sector category in Asia' Outstanding Companies Poll 2022 organised by Asiamoney
- Awarded the **Malaysia Best Employer Brand Award 2022** by the World HRD Congress
- Garnered the **Graduates' Choice Of Employer To Work For In 2022 Award** by Talentbank

2021

Takaful Malaysia was awarded the '**Best Motor Takaful Company in Malaysia 2021/ 2022 Award**' by iBanding.com.

2020

Takaful Malaysia was awarded the **Highest Returns to Shareholders Over Three Years** and the **Highest Return on Equity Over Three Years awards** at the annual awards ceremony of **The Edge Billion Ringgit Club 2020 ("BRC")** organised by The Edge Media Group.



► Financial Highlights

Market Capitalisation

RM2.9 billion
(2021: RM3.1 billion)

Operating Revenue

RM3.76 billion
(2021: RM3.18 billion)

Profit Before Zakat & Taxation

RM500 million
(2021: RM439 million)

Dividend Declared

RM113
billion
(2021: RM3.1 billion)

Return on Equity

16.8%
(2021: 24.8%)

Dividend Declared

38.08 sen
(2021: 49.43 sen)

Dividend Declared

RM13.65
billion
(2021: RM3.1 billion)

► Our Competitive Advantage

Our ability to generate value for our business and our stakeholders is enhanced by the following key competitive advantages:



A Trusted Nation-Builder

Since 1984, we have been at the vanguard of takaful protection in Malaysia, spearheading trusted solutions that have solidified our reputation as a driver of national development.



Established Market Leadership

We are the largest Family Takaful operator and second largest General Takaful operator in the takaful industry, while our bancatakaful and treasury businesses are the largest in the industry.



Wide Range of Products & Solutions

Our protection solutions span all major consumer and business takaful categories, including motor, travel, medical, home, employee benefits and more.



Multi-Channel Distribution Capabilities

In addition to our growing digital and direct presence, we serve our customers through a rivaled range of distribution partnerships with financial institutions, corporate agents and brokers.



A Culture of Innovation

We remain attuned and responsive to our customers' shifting needs, needs, introducing a total of four (4) products in FY2022 alone, including products that meet the needs of underserved segments.

► Family Takaful



Our Family Takaful products are offered and managed by Takaful Malaysia Keluarga.

Takaful Malaysia Keluarga offers a range of solutions, including term protection, critical illness protection, medical cover and more. Collectively, these solutions provide protection to certificate holders across many areas of their personal and professional lives, enabling them to plan for the future with confidence.

- Employee Benefits
- Takaful *mySME* Partner
- Group Credit Family Takaful
- Takaful *myMortgage*
- Takaful *myTerm*
- Takaful *myCI* Cover
- Group Hospitalization and Surgery Care
- Group Term Family Takaful
- Takaful *mySME* Partner

► General Takaful



Our General Takaful products are offered and managed by Takaful Malaysia Am.

Takaful Malaysia Am offers comprehensive protection solutions to individuals and businesses in all areas of general takaful, including personal accidental cover, coverage for assets through motor takaful, home content, fire cover, machinery breakdown, foreign worker takaful, contractor's all risks and many more.

- Takaful *myMotor*
- Takaful *myFire*
- Takaful *myHouseowners & Household*ers
- Takaful *myHome* Content
- Takaful *myPA* Care
- Takaful *mySME*
- Takaful *myTravel* PA
- Takaful *myTravel* Umrah
- Boilers & Pressure Vessel
- Contractor's All Risks
- Electronic Equipment
- Erection All Risks
- Machinery Breakdown
- Foreign Workers Takaful Guarantee
- Foreign Worker Hospitalisation & Surgical Scheme (SKHPPA)
- Employer's Liability
- Public Liability
- Workmen's Compensation
- Marine Cargo
- All Risks
- Burglary
- Fidelity Guarantee
- Group Personal Accident
- Money
- Plate Glass



- Takaful *myClick* Motor
- Takaful *myClick* Motor FlexiSaver
- Takaful *myClick* PA
- Takaful *myClick* Travel PA
- Takaful *myClick* MediCare
- Takaful *myClick* Term + Critical Illness
- Takaful *myTenang* Care



► Takaful myCare Centres

KUALA LUMPUR

Menara Takaful Malaysia

Ground Floor, Main Block
Menara Takaful Malaysia
No. 4, Jalan Sultan Sulaiman
50000 Kuala Lumpur

👤 **Zety Mazdura Abdullah**

SELANGOR

Shah Alam

Ground Floor, Lot No. 82, 84, 86
Jalan Rugby 13/30, Seksyen 13
40100 Shah Alam
Selangor Darul Ehsan

👤 **Rohayati Ahmad**

KEDAH

Alor Setar

No. 229, Jalan Shahab 2
Shahab Perdana
Jalan Sultanah Sambungan
05150 Alor Setar
Kedah Darul Aman

👤 **Nur Zahariyah Zaharuddin**

Sungai Petani

No. 4, Kompleks Seri Temin
Jalan Ibrahim
08000 Sungai Petani
Kedah Darul Aman

👤 **Norhaliza Ahmad**

PULAU PINANG

Bandar Perda

No. 28, Jalan Perda Barat 1
Bandar Baru Perda
14000 Bukit Mertajam
Pulau Pinang

👤 **Mohd Hairi Abdul Wahid**

Gelugor

No. 2480, Ground Floor
Jalan Sultan Azlan Shah
11700 Gelugor
Pulau Pinang

👤 **Mohd Faiz Zainul Abidin**

NEGERI SEMBILAN

Seremban

Suite 14-G, Ground Floor
Seremban City Centre
Jalan Tuanku Munawir
70000 Seremban
Negeri Sembilan Darul Khusus

👤 **Adib Ahmad**

MELAKA

Melaka

148, Kompleks Munshi Abdullah
Jalan Munshi Abdullah, 75100 Melaka

👤 **Mohamad Salihan Munjari**

JOHOR

Batu Pahat

Ground Floor, No. 46, Jalan Rahmat
83000 Batu Pahat, Johor Darul Takzim

👤 **Norazian Rahmat**

Johor Bahru

Ground Floor, No. 5, Jalan Setia Tropika 1/30
Taman Setia Tropika, 81200 Johor Bahru
Johor Darul Takzim

👤 **Che Din Che Senik**

TERENGGANU

Kuala Terengganu

2nd Floor, Lot 1129 & 1130
Jalan Sultan Ismail, 20200 Kuala Terengganu
Terengganu Darul Iman

👤 **Kartini Haji Wahab**

PAHANG

Kuantan

No. 45, Ground Floor, Jalan Teluk Sisek
25000 Kuantan, Pahang Darul Makmur

👤 **Badrulhisam Abdul Basit**

Temerloh

No. 27, Jalan Dato' Bahaman 3
Pusat Dagangan Temerloh
28000 Temerloh, Pahang Darul Makmur

👤 **Hamzah Fansuri Mohammed**

KELANTAN

Kota Bharu

Lot 331 & 332, Ground Floor
Jalan Sultan Yahya Petra, Wakaf Siku
15200 Kota Bharu, Kelantan Darul Naim

👤 **Mohd Fakhrol Zaman Othman**

SARAWAK

Miri

Lot 1340, Ground Floor, Miri Waterfront
Commercial Centre, Jalan Waterfront
98000 Miri, Sarawak

👤 **Achang Anak Sumbang**

Kuching

Lot 435, 1st & 2nd Floor
Bangunan Tuanku Haji
Mohammad Al-Edrus, Jalan Kulas
93400 Kuching, Sarawak

👤 **Hassan Spawi**

SABAH

Kota Kinabalu

Lot A 202 & 203, 2nd Floor, Block A
Wisma MUIS, Jalan Tengku Abdul Rahman
88850 Kota Kinabalu, Sabah

👤 **Amelia Joehari @ Amelia J William**

► Takaful Retail Centres

KUALA LUMPUR

IFiC KL Sentral

Ground Floor, Menara TH Sentral
Block D, Plaza Sentral, Jalan Stesen Sentral
5, 50470 Kuala Lumpur

👤 **Mohamed Shafie**

IFiC Jalan Tun Razak

Level 2, Menara Tabung Haji
201, Jalan Tun Razak, 50732 Kuala Lumpur

👤 **Mohamed Shafie**

SELANGOR

IFiC Sepang

Ground Floor, Lot 01, Movenpick Hotel &
Convention Centre KLIA
Kompleks TH Sepang, Jalan Masjid KLIA
64000 Sepang, Selangor Darul Ehsan

👤 **Mohamed Shafie**

PUTRAJAYA

IFiC Putrajaya

Kompleks Islam Putrajaya
Block B, Jalan Tunku Abdul Rahman
Presint 3, Federal Government
Administrative Centre, 62100 Putrajaya

👤 **Mohamed Shafie**

JOHOR

IFiC Johor Bahru

Ground Floor, Menara TH Johor Bahru
PTB 20485, Jalan Ayer Molek
80000 Johor Bahru, Johor Darul Takzim

👤 **Che Din Che Senik**

MELAKA

IFiC Banda Kaba

Tabung Haji Building
Lot 250, Jalan Banda Kaba
Peti Surat 205, 75740 Melaka

👤 **Mohamad Salihan Munjari**

PERAK

IFiC Ipoh

Level 1, Tabung Haji Building
Jalan Koo Chong Kong, 30000 Ipoh Perak
Darul Ridzuan

👤 **Mohd Hairi Abdul Wahid**



► General Takaful

Hazruddin Hassan Chief Marketing Officer

03-2267 0526
hazruddin.hassan@takaful-malaysia.com.my

Irewan Safari Abdul Razak Head of Corporate Agency & Direct

019-3858 440
03-2267 0275
irewan.razak@takaful-malaysia.com.my

James Kuah Kok Leong Head of Alternative Channels

016-6600 305
06-2819 757
james.kuah@takaful-malaysia.com.my

Mohd Fuad Salleh Head of Broking

012-3174 203
03-2267 0387
fuad.salleh@takaful-malaysia.com.my

Hassan Mohd Sanusi Regional Manager Central 1, Corporate Agency & Direct

012-353 6865
03-2268 1984 ext 290
hassan.sanusi@takaful-malaysia.com.my

Nurfarahtul'ain Hassan Regional Manager Central 2, Corporate Agency & Direct

012-655 1775
03-2268 1984 ext 463
farahain.hassan@takaful-malaysia.com.my

Mohamad Shafiee Abdullah Regional Manager Southern, Corporate Agency & Direct

019-726 6117
07-237 1320
shafiee.abdullah@takaful-malaysia.com.my

Mokhtarul Kudus Hassan Regional Manager Northern, Corporate Agency & Direct

019-454 0316
04-530 4323
mokhtarul.kudus@takaful-malaysia.com.my

Azrien Abdul Malik Regional Manager East Coast, Corporate Agency & Direct

017-392 5917
09-513 5516
azrien.malik@takaful-malaysia.com.my

Lani Lait Regional Manager East Malaysia, Corporate Agency & Direct

019-820 0750
08-824 3216
lani.lait@takaful-malaysia.com.my

► Employee Benefits

Lim Siew Ping General Manager, Corporate Business

03-2267 0330
siewping.lim@takaful-malaysia.com.my

Khairul Amri Ahmad Rafaie Head of Corporate Direct

016-2623 804
03-2267 0636
amri.rafaie@takaful-malaysia.com.my

Mohamad Nizan Mohamed Thani Head of Broking

013-303 4624
03-2267 0538
nizan.thani@takaful-malaysia.com.my

Maureen Tan Mok Lin Head of Corporate Agency

012-3035 598
03-2267 0322
maureen.tan@takaful-malaysia.com.my

Sandy Lam Yoke Kham Head of Region (Northern, Southern & East Coast)

012-2992 920
03-2267 0133
sandy.lam@takaful-malaysia.com.my