

## 1) INTRODUCTION

- i. The terms & conditions stated herein ("T&C") shall govern the U Kaotim, U Win Campaign ("Campaign") which is organised by Syarikat Takaful Malaysia Keluarga Berhad [Company No. 198401019089 (131646-K)] (hereinafter referred to as "Takaful Malaysia", "We", "Us" or "Our").

## 2) CAMPAIGN PERIOD

- i. This Campaign commences on 26 December 2023 at 12:00 AM Malaysia Time ("MYT") and ends on 31 March 2024 at 11:59 PM MYT ("Campaign Period")
- ii. Participation received outside this Campaign Period will be disqualified and deemed ineligible for consideration for the Prize (as defined below).

## 3) ELIGIBILITY

- i. This Campaign is open to all Takaful Malaysia customers who participate in Kaotim MediKad Plan ("Participants") during this Campaign Period.

## 4) CAMPAIGN MECHANICS

- i. The Participants can participate in Kaotim MediKad Plan via these channels:
  - a. Any Takaful Malaysia [branches](#); or
  - b. Via online website [www.Kaotim.my](http://www.Kaotim.my)
- ii. The Participant's certificates are issued and in-force during this Campaign Period.

## 5) WINNERS & PRIZES

- i. We will select one hundred and forty-one (141) winners of this Campaign from the eligible Participants list using a randomiser tool ("Winners"). We will then announce the Winners' names on the official Takaful Malaysia's Facebook and Instagram accounts and the same list will be available on Takaful Malaysia's corporate website.
- ii. Our Customer Service Unit will contact the Winners directly via phone call and a confirmation will be sent via email or SMS.
- iii. The Winners of this Campaign will be offered Prizes ("Prizes") as in the table below.

PRIZES	
1.	One (1) X Perodua Atila Car
2.	Ten (10) X RM2,000 Cash
3.	Ten (10) X 10 gram Gold Wafer from Habib Jewels
4.	Two (2) X iPhone 15
5.	Two (2) X Samsung Z Flip5
6.	Two (2) X Panasonic LED TV 43-inch
7.	Two (2) X Samsung UHD TV 55-inch
8.	Two (2) X iPad 10th Gen
9.	Two (2) X Xiaomi Robot Vacuum
10.	Two (2) X Apple MacBook Pro
11.	Two (2) X Dyson Super Sonic Hair Dryer
12.	Two (2) X LG 360L Freezer Fridge
13.	Two (2) X DJI Action 4 Handheld Camera
14.	Hundred (100) X RM50 Touch 'n Go e-Voucher (Early Bird)

- iv. The Prizes are not transferable, redeemable, or exchangeable for cash or credit of any kind except for the actual cash Prizes (i.e. Prize No. 2 listed above).
- v. The Winners are only allowed to win only one (1) Prize during this Campaign Period.
- vi. Takaful Malaysia reserves the right to substitute any Prizes with other prizes of equivalent value without prior notice.
- vii. Images of the Prizes shown in any promotional materials, advertisements, publicities and other materials relating to this Campaign are solely for illustrative purposes only and may not depict the actual Prizes.
- viii. The method of delivery of the Prizes will be informed to the Winners when we contact and communicate with the Winners pursuant to Clause 5(ii) above.
- ix. In an event the Winners are unavailable to collect the Prizes and require Takaful Malaysia to deliver the Prizes at an agreed time and place, the delivery of the Prizes shall be at the risk of the Winners.

- x. Any enquiries and complaints directly and solely about the Prizes after acceptance by the Winners must be referred to the Prizes provider. Takaful Malaysia shall not be bound to deal with any enquiries and complaints in respect of the Prizes after acceptance and Takaful Malaysia shall bear no responsibility for resolving such disputes or for the dispute itself.

## **6) GENERAL TERMS & CONDITIONS**

- i. By participating in this Campaign, the Participants:
  - a. agree to be bound by the T&C;
  - b. agree that all records of transactions captured by Takaful Malaysia's system within this Campaign Period are based on the Malaysia date and time and shall be deemed as accurate and conclusive;
  - c. agree that Takaful Malaysia's decision on all matters relating to this Campaign shall be final and binding on all the Participants. Any subsequent protests, enquiries, appeals or correspondence will not be entertained;
  - d. consent for Takaful Malaysia to disclose their particulars to the third-party service provider(s)/authorised supplier(s), including but not limited to its vendors, suppliers, advertising and promotion agencies engaged by Takaful Malaysia to contact them during and after this Campaign and for the purposes related to this Campaign including the delivery of the Prizes;
  - e. authorise Takaful Malaysia to publish their names, photos taken or other information provided by him/her for current and future advertising and publicity purposes in any advertising or publicity material relating to this Campaign without any compensation; and
  - f. shall not be entitled to claim and waive any rights to any compensation against Takaful Malaysia nor any of its officers, servants, employees, representatives and/or agents (including without limitation, any third-party service providers engaged by Takaful Malaysia for this Campaign) for any loss and damage suffered or incurred by his/her participation in this Campaign whether as a direct or indirect result of the act of amendments, termination or suspension of this Campaign.
- ii. Members of this Campaign organising team and the jury panels are not eligible to participate in this Campaign.

## **7) TAKAFUL MALAYSIA'S PRIVACY NOTICE**

- i. By participating in this Campaign, the Participants agree and consent to allow their personal data to be collected, processed and used by Takaful Malaysia under the Takaful Malaysia's Privacy Notice, which can be viewed at [www.takaful-malaysia.com.my](http://www.takaful-malaysia.com.my) ("[Takaful Malaysia's Privacy Notice](#)").
- ii. In addition, and without prejudice to the terms in the Takaful Malaysia's Privacy Notice, subject to the Participants'/Winners' instruction in writing to Takaful Malaysia by emailing to [csu@takaful-malaysia.com.my](mailto:csu@takaful-malaysia.com.my) restricting disclosure (if any) for marketing activities, the Participants/Winners agree and consent to their personal data or information being collected, processed and used by Takaful Malaysia for:
  - a. the purposes of this Campaign; and
  - b. marketing and promotional activities conducted in such a manner deemed appropriate by Takaful Malaysia in any media, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet, without further express consent from the Participants/Winners. Marketing and promotion activities include but are not limited to the use and/or publication of any details provided in and/or in connection to the entries, interview material, as well as responses and related photographs. In this regard, each Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of Takaful Malaysia about this Campaign.
- iii. Takaful Malaysia reserves the right to:
  - a. disqualify any non-eligible Participants sole discretion from participating in this Campaign; and
  - b. withdraw/cancel, suspend, extend or terminate this Campaign earlier in whole or in part, and/or to vary, supplement, add, delete, modify or amend the terms and conditions herein, wholly or in part, at its sole discretion, by way of posting on [www.takaful-malaysia.com.my](http://www.takaful-malaysia.com.my), or in other methods which Takaful Malaysia deems practical, by giving reasonable prior notice to the Participants on such addition, deletion or amendment of the T&C or termination of this Campaign.
- iv. Takaful Malaysia and any of its officers, servants, employees, representatives and/or agents (including without limitation, any third-party service providers engaged by Takaful Malaysia for this Campaign) shall not be liable and responsible for any direct, indirect, special or consequential loss, damage or injury in any manner whatsoever suffered or caused by the Participants (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign and/or use of the Prizes; and any default of its obligation under this

Campaign due to any force majeure event which include but not limited to acts of God, war, riot, lockout, industrial action, fire, flood, drought, storm, or any event beyond the reasonable control of Takaful Malaysia.

- v. The T&C shall be governed by and construed under the Laws of Malaysia, and the Participants/Winners agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
- vi. The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the T&C of this Campaign.

*Notes: Before signing up/participating for the plan, please refer to our product brochure, product disclosure sheet and certificate wording for more details.*