



CORPORATE PROFILE



► About Us

Takaful Malaysia was incorporated on 29 November 1984. The company separated its composite license into two in 2018 with Takaful Malaysia Keluarga as the holding company, which owns 100% of Takaful Malaysia Am.

29 NOVEMBER 1984

Date of incorporation followed by the commencement of operations on 22 July 1985.

19 OCTOBER 1995

After slightly more than a decade of operations, the Company was converted into a public limited company.

30 JULY 1996

Listing on the Main Board (now known as 'Main Market') of Bursa Malaysia Securities Berhad.

► Our Mission

We aim to exceed customer's expectations through:

- **OPERATIONAL EXCELLENCE**
- **TECHNOLOGY DRIVEN CAPABILITIES**
- **PRODUCT INNOVATION**
- **PERFORMANCE ORIENTED CULTURE**

whilst delivering superior shareholder's value.

► Our Vision



► Brand Promise

**TO KEEP THE
PRESENT
SAFE AND
THE FUTURE
SECURE
FOR OUR
CUSTOMERS.**

WHO WE ARE





TABUNG HAJI
حي على الفلاح

LEMBAGA TABUNG HAJI



KWSP
EPF

KUMPULAN WANG SIMPANAN PEKERJA



KUMPULAN WANG PERSARAAN
(DIPERBADANKAN)

28.20%

14.45%

6.88%



TakaFULmalaysia

SYARIKAT TAKAFUL MALAYSIA KELUARGA BERHAD

198401019089 (131646-K)

SUBSIDIARY COMPANIES

100%



TakaFULmalaysia

SYARIKAT TAKAFUL MALAYSIA
AM BERHAD

201701032316 (1246486-D)

56.00%



P.T. SYARIKAT
TAKAFUL
Indonesia
P.T. ASURANSI TAKAFUL
KELUARGA

57.24%



takafulkeluarga
Sharia Life Insurance

P.T. ASURANSI TAKAFUL KELUARGA

Note: Report as at 29 December 2023



- 1 Graduates' Choice Of Employer To Work For In 2022 – Graduates' Choice Award
- 2 HR Asia Best Companies to Work for in Asia 2022 – Insurance (Malaysia Edition)
- 3 3 Highest Growth In Profit After Tax Over Three Years (Financial Services Sector) – The Edge Billion Ringgit Club Corporate Awards 2022

- 4 Most Outstanding Company In Malaysia (Insurance Sector Category) – Asiamoney Asia's Outstanding Companies Poll 2022
- 5 5 Malaysia Best Employer Brand Award 2022 (Insurance Category) – The World HRD Congress

2022

- Achieved a new milestone with a historical record of **RM3.33 billion in total gross contributions** and **RM500 million Profit Before Zakat and Taxation** in 2022
- Award recipient of the **Best Companies to Work for in Asia 2022 – Insurance (Malaysia Edition)** by HR Asia
- Clinched **The Edge Billion Ringgit Club 2022 - Highest Growth in Profit After Tax Over Three Years Award**
- Voted the **Most Outstanding Company in Malaysia** in the insurance sector category in Asia's Outstanding Companies Poll 2022 organised by Asiamoney
- Awarded the **Malaysia Best Employer Brand Award 2022** by the World HRD Congress
- Garnered the **Graduates' Choice Of Employer To Work For In 2022 Award** by Talentbank

2021

Takaful Malaysia was awarded the **'Best Motor Takaful Company in Malaysia 2021/ 2022 Award'** by iBanding.com.

2020

Takaful Malaysia was awarded the **Highest Returns to Shareholders Over Three Years** and the **Highest Return on Equity Over Three Years awards** at the annual awards ceremony of **The Edge Billion Ringgit Club 2020 ("BRC")** organised by The Edge Media Group.



► Financial Highlights

Market Capitalisation

RM2.9 billion
(2021: RM3.1 billion)

Operating Revenue

RM3.76 billion
(2021: RM3.18 billion)

Profit Before Zakat & Taxation

RM500 million
(2021: RM439 million)

Dividend Declared

RM113 billion
(2021: RM3.1 billion)

Return on Equity

16.8%
(2021: 24.8%)

Earnings Per Share

38.08 sen
(2021: 49.43 sen)

Total Assets

RM13.65 billion
(2021: RM3.1 billion)

► Our Competitive Advantage

Our ability to generate value for our business and our stakeholders is enhanced by the following key competitive advantages:



A Trusted Nation-Builder

Since 1984, we have been at the vanguard of takaful protection in Malaysia, spearheading trusted solutions that have solidified our reputation as a driver of national development.



Established Market Leadership

We are the largest Family Takaful operator and second largest General Takaful operator in the takaful industry, while our bancatakaful and treasury businesses are the largest in the industry.



Wide Range of Products & Solutions

Our protection solutions span all major consumer and business takaful categories, including motor, travel, medical, home, employee benefits and more.



Multi-Channel Distribution Capabilities

In addition to our growing digital and direct presence, we serve our customers through a rivaled range of distribution partnerships with financial institutions, corporate agents and brokers.



A Culture of Innovation

We remain attuned and responsive to our customers' shifting needs, needs, introducing a total of four (4) products in FY2022 alone, including products that meet the needs of underserved segments.

► Family Takaful



Our Family Takaful products are offered and managed by Takaful Malaysia Keluarga.

Takaful Malaysia Keluarga offers a range of solutions, including term protection, critical illness protection, medical cover and more. Collectively, these solutions provide protection to certificate holders across many areas of their personal and professional lives, enabling them to plan for the future with confidence.

- **Employee Benefits**
- **Takaful *mySME* Partner**
- **Group Credit Family Takaful**
- **Takaful *myMortgage***
- **Takaful *myTerm***
- **Takaful *myCI* Cover**
- **Group Hospitalization and Surgery Care**
- **Group Term Family Takaful**
- **Takaful *mySME* Partner**

► General Takaful



Our General Takaful products are offered and managed by Takaful Malaysia Am.

Takaful Malaysia Am offers comprehensive protection solutions to individuals and businesses in all areas of general takaful, including personal accidental cover, coverage for assets through motor takaful, home content, fire cover, machinery breakdown, foreign worker takaful, contractor's all risks and many more.

- **Takaful *myMotor***
- **Takaful *myFire***
- **Takaful *myHouseowners* & *Householders***
- **Takaful *myHome* Content**
- **Takaful *myPA* Care**
- **Takaful *mySME***
- **Takaful *myTravel* PA**
- **Takaful *myTravel* Umrah**
- **Boilers & Pressure Vessel**
- **Contractor's All Risks**
- **Electronic Equipment**
- **Erection All Risks**
- **Machinery Breakdown**
- **Foreign Workers Takaful Guarantee**
- **Foreign Worker Hospitalisation & Surgical Scheme (SKHPPA)**
- **Employer's Liability**
- **Public Liability**
- **Workmen's Compensation**
- **Marine Cargo**
- **All Risks**
- **Burglary**
- **Fidelity Guarantee**
- **Group Personal Accident**
- **Money**
- **Plate Glass**



- **Takaful *myClick* Motor**
- **Takaful *myClick* Motor FlexiSaver**
- **Takaful *myClick* PA**
- **Takaful *myClick* Travel PA**
- **Takaful *myClick* MediCare**
- **Takaful *myClick* Term + Critical Illness**
- **Takaful *myTenang* Care**



► Takaful myCare Centres

KUALA LUMPUR

Menara Takaful Malaysia

Ground Floor, Main Block
Menara Takaful Malaysia
No. 4, Jalan Sultan Sulaiman
50000 Kuala Lumpur

Zety Mazdura Abdullah

SELANGOR

Shah Alam

Ground Floor, Lot No. 82, 84, 86
Jalan Rugby 13/30, Seksyen 13
40100 Shah Alam
Selangor Darul Ehsan

Rohayati Ahmad

KEDAH

Alor Setar

No. 229, Jalan Shahab 2
Shahab Perdana
Jalan Sultanah Sambungan
05150 Alor Setar
Kedah Darul Aman

Nur Zahariyah Zaharuddin

Sungai Petani

No. 4, Kompleks Seri Temin
Jalan Ibrahim
08000 Sungai Petani
Kedah Darul Aman

Norhaliza Ahmad

PULAU PINANG

Bandar Perda

No. 28, Jalan Perda Barat 1
Bandar Baru Perda
14000 Bukit Mertajam
Pulau Pinang

Mohd Hairi Abdul Wahid

Gelugor

No. 2480, Ground Floor
Jalan Sultan Azlan Shah
11700 Gelugor
Pulau Pinang

Mohd Faiz Zainul Abidin

NEGERI SEMBILAN

Seremban

Suite 14-G, Ground Floor
Seremban City Centre
Jalan Tuanku Munawir
70000 Seremban
Negeri Sembilan Darul Khusus

Adib Ahmad

MELAKA

Melaka

148, Kompleks Munshi Abdullah
Jalan Munshi Abdullah, 75100 Melaka

Mohamad Salihan Munjari

JOHOR

Batu Pahat

Ground Floor, No. 46, Jalan Rahmat
83000 Batu Pahat, Johor Darul Takzim

Norazian Rahmat

Johor Bahru

Ground Floor, No. 5, Jalan Setia Tropika 1/30
Taman Setia Tropika, 81200 Johor Bahru
Johor Darul Takzim

Che Din Che Senik

TERENGGANU

Kuala Terengganu

2nd Floor, Lot 1129 & 1130
Jalan Sultan Ismail, 20200 Kuala Terengganu
Terengganu Darul Iman

Kartini Haji Wahab

PAHANG

Kuantan

No. 45, Ground Floor, Jalan Teluk Sisek
25000 Kuantan, Pahang Darul Makmur

Badrulhisam Abdul Basit

Temerloh

No. 27, Jalan Dato' Bahaman 3
Pusat Dagangan Temerloh
28000 Temerloh, Pahang Darul Makmur

Hamzah Fansuri Mohammed

KELANTAN

Kota Bharu

Lot 331 & 332, Ground Floor
Jalan Sultan Yahya Petra, Wakaf Siku
15200 Kota Bharu, Kelantan Darul Naim

Mohd Fakhrol Zaman Othman

SARAWAK

Miri

Lot 1340, Ground Floor, Miri Waterfront
Commercial Centre, Jalan Waterfront
98000 Miri, Sarawak

Achang Anak Sumbang

Kuching

Lot 435, 1st & 2nd Floor
Bangunan Tuanku Haji
Mohammad Al-Edrus, Jalan Kulas
93400 Kuching, Sarawak

Hassan Spawi

SABAH

Kota Kinabalu

Lot A 202 & 203, 2nd Floor, Block A
Wisma MUIS, Jalan Tengku Abdul Rahman
88850 Kota Kinabalu, Sabah

Amelia Joehari @ Amelia J William

► Takaful Retail Centres

KUALA LUMPUR

IFiC KL Sentral

Ground Floor, Menara TH Sentral
Block D, Plaza Sentral, Jalan Stesen Sentral
5, 50470 Kuala Lumpur

Mohamed Shafie

IFiC Jalan Tun Razak

Level 2, Menara Tabung Haji
201, Jalan Tun Razak, 50732 Kuala Lumpur

Mohamed Shafie

SELANGOR

IFiC Sepang

Ground Floor, Lot 01, Movenpick Hotel &
Convention Centre KLIA
Kompleks TH Sepang, Jalan Masjid KLIA
64000 Sepang, Selangor Darul Ehsan

Mohamed Shafie

PUTRAJAYA

IFiC Putrajaya

Kompleks Islam Putrajaya
Block B, Jalan Tunku Abdul Rahman
Presint 3, Federal Government
Administrative Centre, 62100 Putrajaya

Mohamed Shafie

JOHOR

IFiC Johor Bahru

Ground Floor, Menara TH Johor Bahru
PTB 20485, Jalan Ayer Molek
80000 Johor Bahru, Johor Darul Takzim

Che Din Che Senik

MELAKA

IFiC Banda Kaba

Tabung Haji Building
Lot 250, Jalan Banda Kaba
Peti Surat 205, 75740 Melaka

Mohamad Salihan Munjari

PERAK

IFiC Ipoh

Level 1, Tabung Haji Building
Jalan Koo Chong Kong, 30000 Ipoh Perak
Darul Ridzuan

Mohd Hairi Abdul Wahid



► General Takaful

Hazruddin Hassan Chief Marketing Officer

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Irewan Safari Abdul Razak Head of Corporate Agency & Direct

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Lani Lait Regional Manager East Malaysia, Corporate Agency & Direct

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► Employee Benefits

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