

House affected by floods?

Contact us to make a claim

Our customers that are affected by floods may refer to the following claims procedure to make a claim.

Required details

- ✔ Name of participant
- ✔ Telephone no.
- ✔ MyKad no.
- ✔ Takaful certificate no.
- ✔ Email
- ✔ Date of loss occurred
- ✔ Flood-affected home address

Submit your details via any of the following



1 300 88 252 385



csu@takaful-malaysia.com.my



Customer portal via Takaful Malaysia's website:
www.takaful-malaysia.com.my

We will contact you within 48 hours from the date the claim is made for claim assessment. Claims not exceeding RM20,000.00 will be given direct approval.