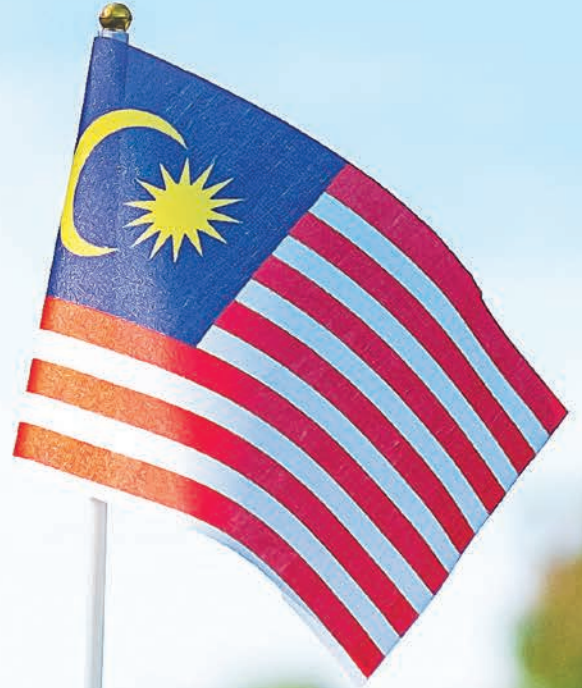




*Di hatiku*  
TAKAFULmalaysia

# CORPORATE PROFILE

[www.takaful-malaysia.com.my](http://www.takaful-malaysia.com.my) | 1-300 88 252 385





## ► About Us

Takaful Malaysia was incorporated on 29 November 1984. The company separated its composite license into two in 2018 with Takaful Malaysia Keluarga as the holding company, which owns 100% of Takaful Malaysia Am.

### 29 NOVEMBER 1984

Date of incorporation followed by the commencement of operations on 22 July 1985.

### 19 OCTOBER 1995

After slightly more than a decade of operations, the Company was converted into a public limited company.

### 30 JULY 1996

Listing on the Main Board (now known as 'Main Market') of Bursa Malaysia Securities Berhad.

## ► Our Mission

We aim to exceed customer's expectations through:

- **OPERATIONAL EXCELLENCE**
- **TECHNOLOGY DRIVEN CAPABILITIES**
- **PRODUCT INNOVATION**
- **PERFORMANCE ORIENTED CULTURE**

whilst delivering superior shareholder's value.

## ► Our Vision



## ► Brand Promise

**TO KEEP THE  
PRESENT  
SAFE AND  
THE FUTURE  
SECURE  
FOR OUR  
CUSTOMERS.**

WHO WE ARE





Note: Report as at 16 March 2026



# 2025

- 1 **Best Takaful Insurance Provider Malaysia 2025** at the International Business Magazine Awards 2025.
- 2 **Innovation Award** at the Takaful Star Awards 2025.
- 3 **Direct Distribution Channel - Family Takaful** at the Takaful Star Awards 2025.
- 4 **Best Islamic Insurance Provider (Malaysia)** at the Global Brands Magazine Awards 2025.
- 5 **Best Takaful Company in Malaysia for Managing Investment Portfolio 2025** at the Cambridge Islamic Funds Awards 2025.
- 6 **Best Family Takaful Company (Malaysia 2025)** at the International Finance Awards 2025.
- 7 **Best Bancatakaful Company (Malaysia 2025)** at the International Finance Awards 2025.
- 8 **GIFA Market Leadership Award (Takaful) 2025** at the Global Islamic Finance Awards (GIFA) 2025.
- 9 **Silver Award (Banking, Investment & Insurance Category)** at the Putra Aria Brand Awards 2025.
- 10 **RAM Blueprint Awards 2025 (RM1.0 Billion Tier-2 Subordinated Sukuk Wakalah Programme - Rated AA3/Stable)** at the 23rd Annual RAM League Awards.
- 11 **Best Takaful Company 2025 (Non-Banking Financial Institutions)** at the IFN Awards 2025.

# 2024

- **Best Takaful Insurance Provider Malaysia 2024** at the International Business Magazine Awards 2024.
- **Best Family Takaful Company (Malaysia 2024)** at the International Finance Awards 2024.
- **Silver Award (Banking, Investment & Insurance Category)** at the Putra Aria Brand Awards 2024.
- **Best Takaful Company in Malaysia for Managing Investment Portfolio 2024** at the Cambridge Islamic Fund Awards 2024.
- **Best Islamic Insurance Provider in Malaysia 2024** at the Global Brands Magazine Awards 2024.
- **Best Takaful Company 2024 (Non-Banking Financial Institutions)** at the IFN Awards 2024.

# 2023

- **Best Islamic Insurance Company in Malaysia** at the International Investor Awards 2023, organised by the International Investor Magazine.
- **Leading Takaful Operators in Malaysia 2023** at the World Business Outlook Awards 2023.
- **Best Takaful Insurance Provider Malaysia** at the International Business Magazine Awards 2023.
- **Best Use of Media, Black Dragon Award** at the Dragons of Malaysia Award 2023.
- **Graduates' Choice Award - 2024 Graduates' Choice of Employers to Work For.**
- **Best Family Takaful Company (Malaysia 2023)** at the International Finance Awards 2023
- **Bronze Award (Banking, Investment & Insurance Category)** at the Putra Aria Brand Award 2023.



## ► Financial Highlights

### Market Capitalisation

**RM2.70** billion  
(2024: RM3.26 billion)

### Takaful Revenue

**RM3.80** billion  
(2024: RM3.58 billion)

### Profit After Zakat & Taxation ("PAZT")

**RM386.1** million  
(2024: RM378.1 million)

### Dividend Declared

**RM161.4** million  
(2024: RM142.3million)

### Return on Equity

**18.4%**  
(2024: 21.0%)

### Earnings Per Share

**44.16** sen  
(2024: 45.16 sen)

### Total Assets

**RM18.07** billion  
(2024: RM16.70 billion)

Note: As at 31 December 2025

## ► OUR COMPETITIVE ADVANTAGE

We create value for our business and stakeholders through five key strengths:



### Established Market Leadership and Trusted Brand

With over four decades of experience as Malaysia's first takaful operator, we have built a strong and trusted brand, supported by deep industry knowledge, long-standing customer relationships, and a nationwide presence across both Family and General Takaful businesses.



### Consistent Financial Performance and Capital Discipline

Our track record of consistent profitability, underpinned by disciplined capital management and prudent risk practices, enables us to deliver sustainable returns to shareholders while maintaining financial resilience to support future growth.



### Diversified and Integrated Business Model

We maintain leadership positions across key segments including Bancatakaful, Public Sector Home Financing Board (LPPSA), Employee Benefits, Family Retail and General Takaful, enabling us to offer comprehensive, end-to-end Shariah-compliant protection solutions to individuals, corporates and institutions.



### Scalable Digital Capabilities and Customer-Centric Innovation

Our scalable digital capabilities, anchored by KAOTIM, enhance accessibility, affordability and efficiency across our retail takaful offerings. The platform incorporates Artificial Intelligence (AI)-enabled customer engagement tools, digital financial planning calculators and a simplified claims journey, supporting seamless onboarding and technology-enabled customer-centric growth.



### National Commitment and Strong Institutional Shareholder Support

Backed by leading Malaysian institutional shareholders including Lembaga Tabung Haji, the Employees Provident Fund (EPF) and Kumpulan Wang Persaraan (KWAP), we are uniquely positioned to support national priorities while delivering long-term, sustainable value. This strong institutional support enhances governance, financial resilience and reinforces our role in contributing to Malaysia's socio-economic development.



## ► Family Takaful



Our Family Takaful products are offered and managed by Takaful Malaysia Keluarga.

Takaful Malaysia Keluarga offers a range of solutions, including term protection, critical illness protection, medical cover and more. Collectively, these solutions provide protection to certificate holders across many areas of their personal and professional lives, enabling them to plan for the future with confidence.

- Bancatakaful Products
- Employee Benefits
- Cancer Precision Medicine Benefit for Employee Benefits
- Group Credit Family Takaful
- Takaful *myCredit Shield*
- Takaful *mySME Partner*
- TH Khairat
- Takaful Malaysia Budi
- Takaful *myProtect*
- Takaful *myMediValue*
- Takaful *myDana*
- Takaful *myMortgage*
- Takaful *myBiz Financing*
- Takaful *myCI Cover*
- *myMediShare*

## ► General Takaful



Our General Takaful products are offered and managed by Takaful Malaysia Am.

Takaful Malaysia Am offers comprehensive protection solutions to individuals and businesses in all areas of general takaful, including personal accidental cover, coverage for assets through motor takaful, home content, fire cover, machinery breakdown, foreign worker takaful, contractor's all risks and many more.

- Takaful *myFlexi PA*
- Takaful *myFire*
- Takaful *myHome Cover*
- Takaful *myHome Solar*
- Takaful *myHome Content*
- Takaful *myHouseowners & Householders*
- Takaful *myMabrur*
- Takaful *myMotor Motorcycle*
- Takaful *myMotor*
- Takaful *myPA Care*
- Takaful *mySME*
- Takaful *mySolar Protection*
- Takaful *myTravel PA*
- Takaful *myTravel Umrah*
- *myMedik*
- All Risks
- Burglary
- Boilers & Pressure Vessel
- Contractor's All Risks
- Electronic Equipment
- Erection All Risks
- Employer's Liability
- Foreign Workers Takaful Guarantee
- Foreign Worker Hospitalisation & Surgical Scheme (SKHPPA)
- Fidelity Guarantee
- Group Personal Accident
- Machinery Breakdown
- Marine Cargo
- Money
- Public Liability
- Plate Glass
- Workmen's Compensation



Family Takaful

- Kaotim MediKad
- Kaotim Legasi

General Takaful

- Kaotim Car
- Kaotim Motor



- Takaful *myClick Motorcycle*
- Takaful *myClick Motor*
- Takaful *myClick PA*
- Takaful *myClick Travel PA*



## ► Takaful *myCare* Centres

### KUALA LUMPUR

#### Menara Takaful Malaysia

Ground Floor, Main Block  
Menara Takaful Malaysia  
No. 4, Jalan Sultan Sulaiman  
50000 Kuala Lumpur

**Mohamed Shafie**

### SELANGOR

#### Shah Alam

Ground Floor, Lot No. 82, 84, 86  
Jalan Rugby 13/30, Seksyen 13  
40100 Shah Alam  
Selangor Darul Ehsan

**Rohayati Ahmad**

### KEDAH

#### Alor Setar

No. 229, Jalan Shahab 2  
Shahab Perdana  
Jalan Sultanah Sambungan  
05150 Alor Setar  
Kedah Darul Aman

**Nur Zahariyah Zaharuddin**

#### Sungai Petani

No. 4, Kompleks Seri Temin  
Jalan Ibrahim  
08000 Sungai Petani  
Kedah Darul Aman

**Mohd Hasrizal Md Nayan**

### NEGERI SEMBILAN

#### Seremban

Ground Floor, Suite 14-G  
Seremban City Centre  
Jalan Tuanku Munawir  
70000 Seremban  
Negeri Sembilan Darul Khusus

**Norfauziana Mohd Pauzi**

### PULAU PINANG

#### Bandar Perda

No. 28, Jalan Perda Barat 1  
Bandar Baru Perda  
14000 Bukit Mertajam  
Pulau Pinang

**Ainil Hana Shuhami**

### MELAKA

#### Melaka

148, Kompleks Munshi Abdullah  
Jalan Munshi Abdullah, 75100 Melaka

**Lizawati Hamzah**

### JOHOR

#### Batu Pahat

Ground Floor, No. 46, Jalan Rahmat  
83000 Batu Pahat, Johor Darul Takzim

**Norazian Rahmat**

#### Johor Bahru

Ground Floor, No. 5, Jalan Setia Tropika 1/30  
Taman Setia Tropika, 81200 Johor Bahru  
Johor Darul Takzim

**Suhaibah Md Isa**

### TERENGGANU

#### Kuala Terengganu

2nd Floor, Lot 1129 & 1130  
Jalan Sultan Ismail, 20200 Kuala Terengganu  
Terengganu Darul Iman

**Kartini Haji Wahab**

### PAHANG

#### Kuantan

Ground Floor, No. 45, Jalan Teluk Sisek  
25000 Kuantan, Pahang Darul Makmur

**Siti Normazilah Bahadun**

#### Temerloh

No. 27, Jalan Dato' Bahaman 3  
Pusat Dagangan Temerloh  
28000 Temerloh, Pahang Darul Makmur

**Hamzah Fansuri Mohammed**

### KELANTAN

#### Kota Bharu

Ground Floor, Lot 331 & 332  
Jalan Sultan Yahya Petra, Wakaf Siku  
15200 Kota Bharu, Kelantan Darul Naim

**Nik Nurzira Nik Kamaruzaman**

### SARAWAK

#### Kuching

1st & 2nd Floor, Lot 435  
Bangunan Tuanku Haji  
Mohammad Al-Edrus, Jalan Kulas  
93400 Kuching, Sarawak

**Haizul Sahari**

### SABAH

#### Kota Kinabalu

2nd Floor, Lot A 202 & 203, Block A  
Wisma MUIS, Jalan Tengku Abdul Rahman  
88850 Kota Kinabalu, Sabah

**Achang Anak Sumbang**

## ► Takaful Retail Centres

### KUALA LUMPUR

#### IFiC Jalan Tun Razak

Level 2, Menara Tabung Haji  
201, Jalan Tun Razak, 50732 Kuala Lumpur

**Mohd Fikry Gaddapi Mohd Hasim**

### SELANGOR

#### IFiC Sepang

Ground Floor, Lot 01, Movenpick Hotel &  
Convention Centre KLIA  
Kompleks TH Sepang, Jalan Masjid KLIA  
64000 Sepang, Selangor Darul Ehsan

**Mohd Fikry Gaddapi Mohd Hasim**

### PUTRAJAYA

#### IFiC Putrajaya

Kompleks Islam Putrajaya  
Block B, Jalan Tunku Abdul Rahman  
Presint 3, Federal Government  
Administrative Centre, 62100 Putrajaya

**Mohd Fikry Gaddapi Mohd Hasim**

### JOHOR

#### IFiC Johor Bahru

Ground Floor, Menara TH Johor Bahru  
PTB 20485, Jalan Ayer Molek  
80000 Johor Bahru, Johor Darul Takzim

**Suhaibah Md Isa**

### MELAKA

#### IFiC Banda Kaba

Tabung Haji Building  
Lot 250, Jalan Banda Kaba  
Peti Surat 205, 75740 Melaka

**Lizawati Hamzah**

### PERAK

#### IFiC Ipoh

Level 1, Tabung Haji Building  
Jalan Koo Chong Kong, 30000 Ipoh Perak  
Darul Ridzuan

**Yang Norullita Ahmad Jamaluddin**



## ► General Takaful

### Irewan Safari Abdul Razak

Head of Corporate Agency & Direct

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### James Kuah Kok Leong

Head of Alternative Channels

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06-2819 757

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### Mohd Fuad Salleh

Head of Broking

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### Abdul Rahim Abdul Rauf

Head of Banca Commercial

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### Hazruddin Hassan

Chief Marketing Officer

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### Hassan Mohd Sanusi

Regional Manager Central 1, Corporate Agency & Direct

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### Nurfarahtul'ain Hassan

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### Mohamad Shafiee Abdullah

Regional Manager Southern, Corporate Agency & Direct

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07-237 1320

shafiee.abdullah@takaful-malaysia.com.my

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Regional Manager Northern, Corporate Agency & Direct

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04-530 4323

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09-513 5516

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### Lani Lait

Regional Manager East Malaysia, Corporate Agency & Direct

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08-824 3216

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## ► Employee Benefits

### Lim Siew Ping

General Manager, Corporate Business

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### Khairul Amri Ahmad Rafeie

Head of Corporate Direct

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03-2267 0636

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### Maureen Tan Mok Lin

Head of Corporate Agency

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### Mohamad Nizan Mohamed Thani

Head of Broking

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03-2267 0538

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### Sandy Lam Yoke Kham

Head of Region (Northern, Southern, East Coast & East Malaysia)

012-2992 920

03-2267 0133

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