

TAKAFUL malaysia

House affected by flood?

Contact us to make a claim

Flood-affected customers are advised to refer to the claim procedure below to make their claims.

Details required

- Participant's name
- Telephone No.
- MyKad No.
- Takaful certificate No.
- Email
- Date of loss
- Address of the flood-affected house

Submit your details via any of the following channels

1-300 88 252 385

csu@takaful-malaysia.com.my

Customer Portal via Takaful Malaysia website:
www.takaful-malaysia.com.my

The appointed loss adjuster will contact you within 48 hours from the date the claim is submitted to arrange a claim assessment appointment, and claims not exceeding RM30,000 will be approved immediately upon assessment.

Managed by: Syarikat Takaful Malaysia Am Berhad 201701032316 (1246486-D) ("Takaful Malaysia") | 27th Floor, Annexe Block, Menara Takaful Malaysia, No. 4, Jalan Sultan Sulaiman, 50000 Kuala Lumpur. | Subject to terms & conditions. | Member of PIDM | The benefits payable under eligible products are protected by PIDM up to the protection limit. Please refer to the PIDM Takaful and Insurance Benefits Protection System (TIPS) Brochure or contact Takaful Malaysia or PIDM (visit www.pidm.gov.my).

LOSS ADJUSTERS

EAST COAST

Kelantan

VRS CENTURY SDN BHD (formerly known as "CENTURY INDEPENDENT LOSS ADJUSTERS SDN BHD")
Hotline No. : 03-8966 4888
WhatsApp No. : 016-218 4848
Email : nonmotor@vrscentury.com
m.syukri@vrscentury.com
cenkb@vrscentury.com

Terengganu & Pahang

MALAYAN ADJUSTMENT COMPANY SDN BHD
Hotline No. : 014-7226 997
WhatsApp No. : 014-722 6997
Email : nonmotor@macsb.com.my

KLANG VALLEY & CENTRAL REGION

Klang Valley & Johor

MALAYSIAN BROADWIDE ADJUSTERS SDN BHD
Hotline No. : 03-4270 3951
WhatsApp No. : 018-225 3288
Email : genclaims@linksmba.com.my
techclaims@linksmba.com.my
assignments@linksmba.com.my

Negeri Sembilan

PRISTINE ADJUSTERS SDN BHD
Hotline No. : 03-2385 6497
WhatsApp No. : 019-269 5988
Email : fazib@pristineadjusters.my

Melaka

PRISTINE ADJUSTERS SDN BHD
Hotline No. : 03-2385 6497
WhatsApp No. : 013-409 5807
Email : faizul@pristineadjusters.my

NORTH

Perak & Penang

MESTARI ADJUSTERS SDN BHD
Hotline No. : 03-7989 0310
Email : non-motor.helpdesk@mestari.com

Kedah & Perlis

ALFA RIZQI ADJUSTERS (M) SDN BHD
Hotline No. : 017-613 9073 (Muhd Eyqtyar)
011-7494 3665 (Muhd Baitulrahman)
019-290 0118 (Muhd Fawwaz)
WhatsApp No. : 017-6139073
011-74943665
Email : flood@alfarizqiadjuster.com

EAST MALAYSIA

Sabah & Sarawak

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m.syukri@vrscentury.com
cenkk@vrscentury.com (Sabah)
cenkh@vrscentury.com (Sarawak)